



**SOUTH DAKOTA
LOTTERY**®

VIDEO LOTTERY **NEWS & UPDATES**

FROM THE COMPUTER ROOM

MCD INSTALLATION BY APPOINTMENT

Please call the South Dakota Lottery operations room at 605-773-5793 to set up an appointment if you need to have an MCD installed. This will ensure that any preliminary work needing to be done prior to having the MCD installed is completed and that a Lottery operator has time set aside for the installation.

NEWS YOU CAN USE TO OPERATE BETTER

COMMISSION MEETING HELD ON AUGUST 4TH

A Commission meeting was held on Thursday, Aug. 4, 2016. View the meeting agenda [here](#), review the meeting exhibits [here](#), or [listen to the meeting in its entirety](#).

WATCHING FOR FORGED CASHOUT TICKETS

Investigations are underway into several reports from across the state of video lottery cashout tickets being altered before being presented to casino cashiers for payment. The forgeries involve winning tickets in amounts of just a few dollars being changed to indicate wins of several hundred dollars or more then being presented to try and claim the higher prize amount.

Norm Lingle, executive director of the South Dakota Lottery, is urging casino owners to implement procedures in their establishments for cashing video lottery tickets over \$100 and advising their employees to be watchful.

“This kind of fraud can mean big losses for an establishment, regardless of their size. Having a process in place for cashing larger video lottery tickets can help to minimize that risk. Whether it’s as simple as writing the last four digits of the winner’s driver’s license number on the back of the winning ticket or requiring two cashiers to review and verify the amount on the ticket before paying it, casinos should take whatever steps are necessary to protect their business,” said Lingle.

TIPS FOR ESTABLISHMENTS:

- Highlight the written amount and check it against the dollar amount at the bottom.
- If you have more than one cashier working during a shift, require two cashiers to review and verify the prize amount on tickets over \$100 before paying them. Two sets of eyes are better than one!
- Maintain a log of payouts over \$100. It can be as simple as a notebook kept by the cash register in which the cashier notes the date, time, amount paid and permit number of the machine. To complete the log, they’ll have to look closely at the ticket.

LOTTERY COMMISSION MEETINGS

Thursday, Aug. 4
Thursday, Sept. 15
Thursday, Dec. 8

CURRENTLY OPERATING

The following licensed manufacturers have approved hardware and software in the market.

- Grand Vision Gaming
- IGT
- Scientific Games International
- IGT Canada Solutions, ULC (formerly GTech Canada ULC-Spielo)
- MTD Gaming, Inc.

VLC, Fortunet/Summit, Harms Vending, and Techlink Entertainment also have equipment in the field.

Licensed distributors include:

- Fortunet
- Grand Vision Gaming
- Harms Vending
- IGT
- Scientific Games International
- IGT Canada Solutions, ULC (formerly GTech Canada ULC-Spielo)

If a casino finds they've paid a forged ticket, they should contact their local law enforcement immediately. In some of the current investigations, video footage or images of the alleged forgers has been provided to law enforcement in an effort to identify them. If a cashier notices a cashout ticket is forged and refuses to pay it while the perpetrator is still in the casino, they should immediately call local police. If the individual flees before law enforcement arrives, providing them with as many details as possible about the person – what they look like, type of vehicle they're driving, any accomplices with them – can help to catch them sooner. Lingle says casinos should also keep in contact with each other regarding instances in their area.

“Even though these businesses are in competition with each other, these forged ticket situations are bad for business as a whole. Communicating with other businesses in your area if you've been a victim of fraud or attempted fraud can help to track such incidents and put an end to them,” he said.

CASHOUT TICKET SCANNER AVAILABLE

Every site controller has the ability to validate a cashout ticket. With the installation of a touch screen monitor, staff can type in the validation number on the cashout ticket and confirm the amount won. To streamline this process, a scanner can be added to the site controller – reducing validation time to 2-3 seconds. Printers are also available to print a receipt (see example). For more information, contact the Lottery office at 605-773-5770.



OPERATORS & TECHNICIANS

Be sure your paperwork for [board changes](#) and [movements](#) includes an Audit ticket and can be e-mailed to VideoLottery@state.sd.us.

QUICK LINKS

lottery.sd.gov

[Video Lottery](#)

[Retailer/License Info](#)

[Where Does the Money Go?](#)

Know someone who should be receiving this newsletter, but isn't?

Get them on the list by sending their email address to jennifer.baker@state.sd.us.

VIDEO LOTTERY MARKETING

NEW LOTTERY WEBSITE:

WHERE TO GO FOR WHAT YOU NEED TO KNOW

Visitors to the redesigned South Dakota Lottery website that launches Aug. 15 will find bold graphics, less text and more streamlined navigation. But not all visitors will be there looking for the same information. While players will want to know what the winning numbers are, who scored the last jackpot and how many top prizes are left on their favorite scratch ticket, businesses may be searching for how to get a video lottery license, the manufacturers' product performance reports or what form to use when selling a video lottery machine. Some tips for getting where you need to go when the new website goes live:

- To access the Video Lottery page, you'll go to the "Games" tab on the homepage. "Video Lottery" is the third choice in the drop-down menu.
- Included on the new Video Lottery page are the odds of winning, state regulations, manufacturers' product performance reports, and links to licensee information and applications.
- The Retailer page will have links to all of the forms you use during the course of business like the VLT Transportation form, R and T form, etc.
- The easiest way to access the Retailer page is to click on "Retailer" in the top right hand corner of the website (the link is there no matter what page of the website you're on).

The url for our Lottery website will still be <http://lottery.sd.gov/> when the new site goes live on Aug. 15. Questions and comments about the new site are welcome and can be sent to kelly.thompson@state.sd.us

OTHER INFORMATION

STATS FROM THE FIELD

As of August 6, 2016, 1,017 MCD's have been installed and 2,904 line game machines are in operation statewide.

Newsletter Archives

For past newsletter issues, email Jennifer Baker at jennifer.baker@state.sd.us

Stay Connected



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