



**SOUTH DAKOTA  
LOTTERY**®

VIDEO LOTTERY  
**NEWS &  
UPDATES**

**FROM THE COMPUTER ROOM**

**HOLIDAY HOURS**

The Video Lottery Computer Room will be **open on Monday, Oct. 10, from 9 a.m. – 11 a.m.** in observance of the **Native American Day** holiday and will be open regular business hours the rest of that week.



**NEWS YOU CAN USE TO OPERATE BETTER**



**LINGLE NAMED TO LOTTERY INDUSTRY HALL OF FAME**

South Dakota Lottery executive director Norm Lingle is one of the newest members of the Public Gaming Research Institute (PGRI) Lottery Industry Hall of Fame. The Lottery Industry Hall of Fame was founded in 2005 as a means of honoring those who promote

excellence and integrity in the lottery industry. Lingle was one of six inductees for 2016. He's served as head of the South Dakota Lottery since 2005 and is active within the Multi State Lottery Association (MUSL) having served as MUSL President and Chair of the Powerball, Hot Lotto and Wild Card 2 game groups. He's currently the Chair of the MUSL Security and Integrity Committee. Induction ceremonies were held Oct. 4, 2016 at the North American Association of State and Provincial Lotteries Annual Conference in Atlanta, GA.

**ORDERING PHONE LINES FOR ESTABLISHMENTS**

To allow video lottery operators the freedom and efficiency in managing video lottery polling lines at establishments, the South Dakota Lottery is proposing to eliminate its involvement in this process. The Lottery has been involved in the ordering of phone lines on behalf of operators since the start of video lottery. Over the years, however, it has become cumbersome for both parties involved with acquiring and maintaining these phone lines. At the September 15, 2016 Lottery Commission meeting it was proposed that responsibility of the phone lines be transferred solely to video lottery operators. A plan and procedures needed to accomplish the transfer of responsibility will be developed and presented to the Commission at the December 2016 meeting. The Commission will be asked for a vote on whether to proceed with implementation of the plan. If approved, the transfer of phone line responsibility will begin January 1,

**COMMISSION  
MEETING**

Friday, Dec. 2

**OPERATORS &  
TECHNICIANS**

Be sure your paperwork for [board changes](#) and [movements](#) includes an Audit ticket and can be e-mailed to [VideoLottery@state.sd.us](mailto:VideoLottery@state.sd.us).

**CURRENTLY  
OPERATING**

The following licensed manufacturers have approved hardware and software in the market.

- Grand Vision Gaming
- IGT
- Scientific Games International
- IGT Canada Solutions, ULC (formerly GTech Canada ULC-Spielo)
- MTD Gaming, Inc.

VLC, Fortunet/Summit, Harms Vending, and Techlink Entertainment also have equipment in the field.

Licensed distributors include:

- Fortunet
- Grand Vision Gaming
- Harms Vending
- IGT
- Scientific Games International
- IGT Canada Solutions, ULC (formerly GTech Canada ULC-Spielo)

2017 and be completed by April 1, 2017. As the Lottery works through this project, information will be posted in this bi-weekly e-newsletter, through e-mails, and via mailings. Any questions and concerns can be directed to either Julie Pirnat-Schultz or Robyn Seibel at the Lottery at 605-773-5770, [Julie.Pirnat-Schultz@state.sd.us](mailto:Julie.Pirnat-Schultz@state.sd.us) or [Robyn.Seibel@state.sd.us](mailto:Robyn.Seibel@state.sd.us).

## LOTTERY COMMISSION APPROVES REVISED SECURITY STUDY

Fewer site visits, more remote preparation, and a smaller price tag are part of a revised security study unanimously approved by the South Dakota Lottery Commission at their Sept. 15, 2016 meeting. In August, the Commission rejected an initial \$80,000 security study contract proposal from Gaming Labs International (GLI) citing concerns over the cost and whether the results of the study would justify the expense. At that time, Commissioners instructed Lottery staff to look for some possible options. Last week Director of Security and Video Lottery Robyn Seibel delivered an adjusted study proposal which reduced the number of establishments to be reviewed from 50 to 25, limited those reviews to casinos in cities with higher numbers of video lottery-related burglaries and robberies (North Sioux City, Rapid City and Sioux Falls), decreased the number of days GLI staff would be in the state to prep for the study, and dropped the price tag to \$33,000, including travel costs. The Lottery Commission unanimously approved the new proposal; the security study is expected to be completed by the Commission's next meeting in December.

## REPORT ALTERED CASHOUT TICKETS

Please remain vigilant and report any instances of altered cashout tickets to local authorities as well as to [Robyn Seibel](mailto:Robyn.Seibel@state.sd.us) at the Lottery.

## QUICK LINKS

[lottery.sd.gov](http://lottery.sd.gov)

[Video Lottery](#)

[Retailer/License Info](#)

[Where Does the Money Go?](#)

**STEP 1**  
Log in to Launchpad and click the UPDATE PROFILE link on the left side.

**STEP 2**  
Make sure an email address is set and then answer the security questions. Once this is done, the RESET PASSWORD link will work.

## E-STATEMENTS: FORGOT PASSWORD FEATURE AVAILABLE

A "FORGOT PASSWORD" feature is now available for those having trouble logging into their e-statement account. Follow the simple two-step process below to set up the RESET PASSWORD function on your account. Contact the Lottery at 605-773-5770 if you're having trouble with your login.

## VIDEO LOTTERY MARKETING

### SHOW US THE FUN AND WE'LL SHOW YOU THE MONEY

Got a video lottery player celebrating a big win with a selfie? They can use that picture to win again! Now until September 2017, people who post an original picture or comment on the South Dakota Lottery's [Facebook](#) page or [Twitter](#) feed using the hashtag #GoodFunSD are entered into a monthly drawing to win their choice of \$100 in scratch tickets or a \$100 gift card from more than 200 participating retailers. Each month one lucky poster will be



randomly drawn. If they're a member of the Lottery's free Players Club at the time they're picked, they'll also get a Lottery prize pack valued at \$25. Check out the [promotion rules](#) for more information. And to get some added value for your casino, consider setting aside a space to take winner pictures. Be sure to include some signage with your logo in the background so everyone will know where the GOOD FUN is happening.

## OTHER INFORMATION

### STATS FROM THE FIELD

As of Oct. 1, 2016, 1,045 MCD's have been installed and 2,977 line game machines are in operation statewide.

#### Newsletter Archives

For past newsletter issues, email Jennifer Baker at [jennifer.baker@state.sd.us](mailto:jennifer.baker@state.sd.us)

#### Stay Connected



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